DHANALAKSHMI SRINIVASAN COLLEGE OF ARTS & SCIENCE FOR WOMEN (AUTONOMOUS)
(For Candidates admitted from 2019-2020 onwards)

PG DEGREE EXAMINATIONS APRIL - 2021
M.B.A - BUSINESS ADMINISTRATION
EMPLOYEE EMPOWERMENT & ENGAGEMENT

Time: 3 Hrs   Max.Marks: 75

PART - A

CHOOSE THE CORRECT ANSWER   (10X1=10)

1. The most valuable resource that needs to be leveraged is _____
   a) Human being   b) Money   c) Technology   d) Machine

2. The _____ commitment that an employee has to the organization.
   a) True   b) Emotional   c) Gentle   d) Profit

3. Increased_____ because employees that are engaged collaborate better.
   a) Employee   b) Safety   c) Profit   d) Productivity

4. The highest level of _____that employee can achieve.
   a) Motivation   b) Trust   c) Study   d) Service

5. _____has the potential to be barrier of engagement.
   a) Honest   b) Bureaucracy   c) Emotional   d) Employee

6. To overcome the _____ balance, point out that people cannot work until they drop.
   a) Lack of work-life   b) Decision-makers   c) Management practice   d) None of these.

7. When was organized first meeting of workers in India?
   a) In 1890   b) In 1870   c) In 1980   d) In 1816

8. Which of the following are not the chief agencies of labour welfare?
   a) Employee's organization   b) State Government
   c) Central Government   d) Government TOPSO Management Institute.

9. One of the problems, faced by employee at work in Industry is_____
   a) Accidents   b) Retirement   c) Transfers   d) Demotion

10. The functions of personnel manager includes-----------------------

a) Employment   b) Training   c) Development   d) All of these

PART - B

ANSWER ALL THE QUESTIONS   (5X7=35)

11. a) Write an explanatory note on process of Employee Empowerment & Engagement.

(OR)

     b) Explain "An overview of Empowerment".

12. a) What are the elements of empowered management style?

(OR)

     b) Write about Barriers of Empowerment.

13. a) How can commitment from people to profit manager support?

(OR)

     b) Explain the various measurement of Employee Engagement.

14. a) Discuss the Employee Engagement practice.

(OR)

     b) Bring out the Barriers to engagement and how to overcome?

15. a) Describe the Engagement Correlation.

(OR)

     b) Draw the Engagement Model.

PART - C

ANSWER ANY THREE QUESTIONS   (3X10=30)

16. What are the characteristic of Empowered organization and shape for empowerment?

17. Explain how to affecting empowerment factors.

18. Describe the background to employee engagement.

19. Determine the steps in developing a culture supportive of management.

20. Explain the understanding the drivers of engagement.