SUB.CODE	CODE: 20PCO2E2A/20PCOA2E2A							
REG.NO:								



DHANALAKSHMI SRINIVASAN COLLEGE OF ARTS & SCIENCE FOR WOMEN (AUTONOMOUS)



(For Candidates admitted from 2020-2021 onwards)

PG DEGREE EXAMINATIONS APRIL - 2021

M.COM & M. COM (CA)

COMMERCE & COMMERCE (CA)

HUMAN RESOURCE MANAGEMENT

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Max.Marks: 75

		PART - A					
CI	HOOSE THE CORRECT ANSWE	ER		(10X1=10)			
1.	Which function of the management process requires a manager to establish goals and standards and t						
	develop rules and procedures?						
	a) Planning b)	Organizing	c) Staffing	d) Leading			
2.	Human Resource Management is	.?					
	a) Employer oriented		b) Employee orier	nted			
	c) Legally oriented		d) Organization or	riented			
3.	Strategic management process usua	lly consists of	_ steps.				
	a) Four b)) Five	c) Six	d) Seven			
4.	In an organization, research effor	ts that are made to	evaluate current structu	are of human resource			
	management are classified as						
	a) Human resource assessment	b) Human staff rating				
	c) Human resource audit	đ) Human resource resear	ch			
5.	The factual statement of the duties a	and responsibilities of	a specific job is known	as			
	a) Job description	b) Job specification				
	c) Job analysis	d) Job evaluation				
6.	Which of the following is a method	of collection of information	nation for job analysis?				
	a) Questionnaire method	b) Ratio analysis				
	c) Optimisation models	d) Trend analysis				
7.	Sensitivity training is also known as						
	a) T group Training		b) On-the job train	ning			
	c) Off-the job training	d) Apprenticeship training	σ			

8. Training method commonly used, for employee in bar	nks is		
a) On the job training	b) Classroom Training		
c) Off the job training	d) Vestibule Training		
9. Grievance Redressal, discipline, collective bargaining	areof HRM.		
a) Integration function	b) Procurement function		
c) Development function	d) behavioral function		
10. Which of the following is considered the first wage in			
a) Halsey plan	b) Taylors differential piece-rate plan		
c) Barth plan	d) Gantt Task plan		
PART-	В		
ANSWER ALL THE QUESTIONS	(5X7=35)		
11. a) Explain the HRM Practices in India			
(OR)			
b) What do you mean by the systems approach to HR	M?		
12. a) How to implement strategic HRM?			
(OR)			
b) What are the main objectives of Manpower Planning	g?		
13. a) What is Career Planning and development?			
(OR)			
b) What is the difference between Transfer and Promo			
14. a) How to Identify Training Needs in Your Organization	on?		
(OR)			
b) What are the different methods of employee training			
15. a) What is the nature and purpose of wage and salary a	dministration?		
(OR)			
b) What is the role of collective bargaining?			
PART-C			
ANSWER ANY THREE QUESTIONS	(3X10=30)		
16. What is global HRM how is it different from domestic	HRM?		
17. Explain the Manpower Planning Techniques			
18. Difference between Job Description and Job Specificat	ion		
19. What is the Performance appraisal Methods?			
20. Explain the Causes of Grievances			